

From the Desk of CMD

Dated, the 9<sup>th</sup> February 2021

Dear Homebuyers/ FDR Holders,

1. We have launched the portal for collection of the details viz. mobile number, email and PAN number. Since its launch on 4<sup>th</sup> Feb, 21 some issues came to the fore like:
  - (i) The save details function was not working.
  - (ii) The system was not taking 0 prefix on floor and unit number
  - (iii) PAN validation was failing
  - (iv) System not taking 'Apartment' but working well on 'Flat'.

All these issues have been corrected as of yesterday evening.

2. It has been observed that some of you have mentioned your names differently in our database and in PAN. This will result in "Name mismatch" error while you are verifying PAN or will stop you at first step itself by giving "Please provide Valid Property Details". In such case, it is required that the name as mentioned in our database needs to be changed as mentioned in your PAN. You are also required to give your consent to change your name in our Database. For this purpose, you can raise concern by clicking on the "If you are unable to submit information. Please click here" providing following details in description:

**" Request to modify Name as per PAN"**

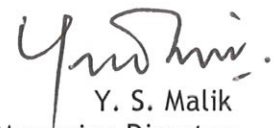
In case of home buyer, please provide the following:

- (i) Location
- (ii) Project
- (iii) Property Type (Flat/Villa)
- (iv) Block/Tower No
- (v) Unit Number
- (vi) Customer Code
- (vii) Name as mentioned in PAN

In case of FDR holders, please provide the following:

- (i) FDR number
- (ii) Account number
- (iii) Name as mentioned in PAN

Attach scanned copy of PAN. We will verify the details and then update the database with your name as mentioned in PAN. Once we have modified your name we will inform you to provide other details for which the portal has been created.

  
Y. S. Malik

Chairman & Managing Director